Angus Integration Joint Board

Lived Experience – Service User Representative

Advert

Angus Integration Joint Board (AIJB) is seeking to appoint a Service User Representative to help ensure that the voices and experiences of people who use health and social care services are reflected in the planning and delivery of services across Angus.

Following the implementation of the Public Bodies (Joint Working) (Scotland) Act 2014, adult health and social care services in Angus have been delivered through Angus Health and Social Care Partnership (AHSCP), a partnership between Angus Council and NHS Tayside. AIJB is responsible for the strategic planning and governance of these services.

AIJB is the main decision-making body for community health and adult social care services in Angus. Its membership includes Angus Council elected members, NHS Tayside Board members, representatives from the third sector, health and social care professionals, independent sector representatives and people with lived experience.

The Service User Representative brings the perspective of people who use health and social care services to AIJB, helping to ensure that services are planned and delivered in a way that reflects the needs, experiences, and priorities of those who rely on them. The role provides an opportunity to influence strategic planning, contribute to service improvement and help shape the future of health and social care services in Angus.

The Service User Representative will be expected to attend AIJB meetings, development sessions and other relevant forums, contribute to discussions, scrutinise reports and help ensure that lived experience informs decision-making. Representatives are encouraged to consider and reflect the wider experiences of people who use services across Angus, rather than solely their own individual experience.

Applicants should have current or recent experience of using health and/or social care services and be able to communicate their views effectively while listening to and respecting the views of others. Previous committee or board experience is not essential, as induction, support and training will be provided.

The appointment is for a three-year term, with the possibility of reappointment. The role is voluntary and unpaid; however, reasonable expenses, will be reimbursed in accordance with AIJB Expenses Policy.

For more information about the role, please download the Information Pack. Alternatively, please email tay.angushscp@nhs.scot or telephone 01307 492560 to request a copy.

